



FFCU Automated Telephone Banking gives you 24/7 access to your account via your touch-tone phone. To use this service, you'll need your member number and a 4-digit PIN/security code.

24/7 ACCOUNT ACCESS

Abq/Rio Rancho/ Bernalillo:

505-768-7126

Farmington: 505-327-5300

Gallup: 505-722-7447

Portales: 575-359-1263

Zuni: 505-782-2800

Silver City/Deming:

800-344-8115

Las Cruces: 800-344-8115

Toll Free (Lower 48 States):

1-800-344-8115



FFCU AUTOMATED TELEPHONE BANKING INSTRUCTIONS

Press 1 for English and 2 for Spanish. The system will then give you the following options. Listen to the instructions and use the buttons on your phone to respond.

Press “*” at any time to return to the main menu

- Press 1 for Account Info
 - Press 1 for Account Balance
 - Press 2 for Account History
- Press 2 to Transfer Funds or Make Payment
 - Press 1 to Transfer Funds Immediately
 - Press 2 to Make Immediate Payment
 - Press 3 to Schedule a Payment
- Press 3 for Interest Rates
 - Select Rate Type Using # Key
- Press 4 to Change Access Code